



The Ministry of Transport Presents:

# Transportation Justice

The Public Transport Fare Reform Second Phase - We're Moving Forward!

Effective April 25, 2025

# **Information Leaflet**

We continue to connect Israel — reducing disparities and bridging distances — because you deserve

Transportation Justice

# New additional discounts on public transport starting April 25, 2025

Moving forward, the Ministry of Transport is launching **the second phase** of its Public Transport Fare Reform designed to connect all of Israel, reduce social and geographic disparities, remove obstacles, and give every Israeli the opportunity to go further.

#### **Introducing**

#### Free Public Transport for Everyone Aged 67 and over!

For the first time ever, individuals aged 67 and over can travel free on public transport

This benefit applies to all forms of public transport nationwide.

#### **Introducing**

#### Designated Socio-Economic Zones

For the first time, residents of designated socio-economic zones are entitled to a 50% discount on Hofshi-Hodshi Monthly Passes

<sup>\*</sup> Applies to statistical regions, delineated by neighborhoods and streets across the country, which have received a socio-economic ranking of 1-5 from the Central Bureau of Statistics (CBS).





Discounts introduced in the second phase build on those from the first phase, which have already enabled hundreds of thousands of Israelis to travel much farther for much less!

#### Individuals who have completed military or national service\*

Travel free for one year after completing military or national service

#### Geographic Eligibility

Residents of eligible local authorities\*\* are entitled to a 50% discount on Hofshi-Hodshi Monthly Passes

#### Youth Eligibility

Adults aged 18 to 26 (inclusive) are entitled to a 33% discount on Hofshi-Hodshi Monthly Passes

# Persons with disabilities and recipients of National Insurance benefits

Receive a 50% discount when purchasing a Hofshi-Hodshi Monthly Pass

<sup>\*</sup>According to The Absorption of Discharged Soldiers Law, 1994.

<sup>\*\*</sup> Local authorities defined as "Periphery Regions" who have been assigned a ranking of 1 to 5 (inclusive) by the CBS, with the exception of local authorities or statistical areas whose socio-economic ranking is 9-10 according to the CBS.



#### Free Public Transport for Individuals Aged 67 or More!

#### Are you over 67 years of age?

Now that you've got 67 years of wisdom and experience under your belt, it's time to go places! If you are 67 or older, this is your chance to travel **free of charge** on public transport across the country. Update your **Zahav Kav Profile** through Rav-Kav or other relevant apps and enjoy free, unlimited travel on all public transport: buses, Israel Railways, light rail, Metronit, fixed-route (Sherut) taxis, Rakavlit and Carmelit **anywhere in the country**.

#### • How can I receive the benefit?

Update your profile on Rav-Kav or on the app you use. The benefit will be in effect from the day your profile is confirmed.

#### How do I update my profile?

 Download one of the public transport payment apps from the app store on your smartphone (Moovit, Pango, Rav-Pass, Cello) and register for the service.

Cello







- 2. When registering, select the **Zahav Kav profile.**
- 3. You will be required to upload a copy of your ID, driver's license, passport, or senior citizen card.
- 4. You will receive confirmation that your profile has been updated within five business days. Please note that the benefit will take effect the day after your profile is confirmed.
- 5. Board the bus or train, scan the barcode, and validate your journey.





#### How do I update my profile on Rav-Kav?

- 1. Through the HopOn or Ravkavonline app, or by filling out an online form at ravkavonline.co.il or hopon.co.il.
- 2. At the Service Booths and the Al-Hakav Service Centers across the country. You can find the nearest booth or service center at pti.org.il or contact the call center at \*4515.
- 3. You will receive confirmation that your profile has been updated within five business days. Please note: the benefit will take effect the day after the profile is confirmed.

#### What documents are required?

A copy of your ID, including the addendum, or your driver's license, or passport or senior citizen card.

Please Note Even when traveling free of charge, you must validate your bus or train ride upon boarding, either via a public transport app or your Rav-Kav card. Have a pleasant journey!



#### 50% Discount for Designated Zones - Geographic Eligibility

#### Introducing a 50% discount for residents of designated socio-economic zones\*

We believe that accessible public transport is the key to bridging social disparities. In the first phase, we granted residents of local authorities in the periphery a discount.\*\* Now, in an effort to make public transport accessible to those who need it most, we are extending this discount to residents of areas, neighborhoods and streets across the country that have received a socio-economic ranking of 1 to 5.

The discount applies to all monthly passes, across all forms of public transport, nationwide – regardless of travel distance.

Want to find out if you're eligible? Scan the bar-code or go to the **Transportation Justice** website and enter your home address in the eligibility calculator.



Please Note Your profile remains valid for two years, after which it must be updated.

The maximum discount on public transport is 50%. If you are a senior citizen (under age 67), a child, an adolescent, an individual with disabilities or a resident of a periphery area (as defined by the CBS) - you already enjoy the maximum discount. There will be no charge in what you pay.

<sup>\*</sup> Applies to statistical regions, delineated by neighborhoods and streets across the country, which have received a socio-economic ranking of 1-5 from the Central Bureau of Statistics (CBS).

<sup>\*\*</sup> Local authorities defined as "Periphery Regions" who have been assigned a ranking of 1 to 5 (inclusive) by the CBS, with the exception of local authorities or statistical areas whose socio-economic ranking is 9-10 according to the CBS.





#### • How can I receive the discount?

Update your profile on your Rav-Kay or on the app you use.

#### • How do I update my profile on the app?

Download one of the public transport payment apps from the app store on your smartphone (Moovit, Pango, Rav-Pass, Cello) and register for the service.

Moovit



**Pango** 



**Rav-Pass** 



Cello



- 2. When registering, you must choose **Geographic Eligibility**.
- You will be required to upload a copy of a document that confirms your residential address (for more information, see page 8).
- 4. You will receive confirmation that your profile has been updated within five business days. Please note: the benefit will take effect the day after the profile is confirmed.
- Board the bus or train, scan the barcode and validate your journey.

#### How do I update my profile on Rav-Kav?

- Through the HopOn or Ravkavonline app, or by filling out an online form at ravkavonline.co.il or hopon.co.il.
- 2. At the Service Booths and the Al-Hakav Service Centers across the country. You can find the nearest booth or service center at pti.org.il or contact the call center at \*4515.
- 3. You will receive confirmation that your profile has been updated within five business days. Please note that the benefit will take effect the day after the profile is confirmed.



#### What documents are required?

- A copy of your ID card with the addendum indicating your residential address.
- In addition, one of the following documents:
  - 1. An up-to-date municipal tax bill from the past three months, or the annual municipal tax bill issued in January 2024.
  - 2. Your electricity bill.
  - Your water bill.

Please note: the name and address on the bill must correspond to the name and address on the addendum of the applicant's ID.

What if I don't have one of these documents? You can submit an affidavit signed by an attorney. Download the form here: pti.org.il.

#### Please Note

You must validate your bus or train ride upon boarding, either via a public transport app or your Rav-Kav card. Have a pleasant journey!

#### FAQ's

Why do residents of my street not qualify for the benefit while residents of a neighboring street do?

The CBS index determines which streets entitle residents to a discount, based on a categorization of local authorities into statistical areas based on geographic, socio-economic and other parameters.

Is the benefit applicable to a single journey also?

The Transportation Justice reform seeks to promote frequent use of public transport and lower the cost of living. It therefore grants discounts <u>only on</u> <u>all types of monthly passes.</u>





#### I live in a local authority that qualifies for the benefit. Should I update my profile?

No, there's no need to update your profile. You are already receiving the maximum discount.

Please note that the benefit is granted for two-years. Therefore, you will need to renew your profile when your eligibility expires.

# I am a student living in a local authority that qualifies for the benefit. Should I update my geographic eligibility?

The maximum discount is 50%. Therefore, if you purchase an annual subscription, the benefit won't change. If you do not want to buy an annual subscription and you live in a local authority that qualifies for the benefit, you should update your geographic eligibility.

#### I have disabilities and I live in an local authority that qualifies for the benefit. Should I update my profile?

No, there's no need to update your profile. You are already receiving the maximum discount.

Geographic Eligibility 9



#### Completed Service Profile - Soldiers and National Service\* graduates

#### Soldiers who have completed their service

Have you completed your obligatory military service? As you complete the release process and shred your Soldier ID, take a moment to update your app or Rav Kav profile to **Complete Service Eligibility**, and travel **FREE OF CHARGE and without limitation** for a **full year from the date you were released**, on all public transport: buses, Israel Railways, light rail, Metronit, fixed-route (Sherut) taxis, Rakavlit and Carmelit **anywhere in the country**.

#### National Service graduates

Have you completed your National Service? The day your service card expires, update your app or on your Rav-Kav profile to **Completed Service Eligibility** and travel **FREE OF CHARGE and without limitation** for a full year from your discharge date - on all public transport: buses, Israel Railways, light rail, Metronit, fixed-route (Sherut) taxis, Rakavlit and Carmelit **anywhere in the country**.

#### • How can I receive the henefit?

Update your profile on Rav-Kav or on the app you use. The benefit will take effect from the day the profile is confirmed.

### I completed my obligatory military service six months ago. Am I still entitled to the benefit?

The benefit entitles soldiers who have completed their service to one year of free travel following their release. Based on your release date, you are now eligible for six months of free travel.

Please Note Even when traveling free of charge, you must validate your bus or train ride upon boarding, either via a public transport app or your Rav-Kav card. Have a pleasant journey!

<sup>\*</sup> According to the Absorption of Discharged Soldiers Law, (1994).





#### • How do I update my profile on the app?

 Download one of the public transport payment apps from the app store on your smartphone (Moovit, Pango, Rav-Pass, Cello) and register for the service.

Cello



**Rav-Pass** 



Pango



Moovit



- 2. When registering, select **Completed Service Eligibility.**
- 3. You will be required to upload a copy of your military release card and your ID or driver's license.
- 4. You will receive confirmation that your profile has been updated within five business days. Please note that the benefit will take effect the day after the profile is confirmed.
- 5. Board the bus or train, scan the barcode and validate your journey.

#### • How do I update my profile on Rav-Kav?

- 1. Through the HopOn or Ravkavonline app, or by filling out an online form at ravkavonline.co.il or hopon.co.il.
- 2. At the Service Booths and the Al-Hakav Service Centers across the country. You can find the nearest booth or service center at pti.org.il or contact the call center at \*4515.
- 3. You will receive confirmation that your profile has been updated within five business days. Please note that the benefit will take effect the day after the profile is confirmed.

#### What documents are required?

A photo of your military release card, in addition to a photo of your ID or driver's license.



## Young adult eligibility – Young adults aged 18 to 26 (inclusive) qualify for a 33% discount

Every young Israeli can benefit from this opportunity to go further. From your 18th birthday until one day before your 27th birthday, you qualify for a 33% discount on public transport. The discount applies to all **monthly passes**, on all forms of public transport across the country, regardless of travel distance.

#### Important!

Eligibility remains valid until the day before your 27th birthday!

#### • How can I receive the discount?

Update your profile on Rav-Kav or on the app you use. The benefit will take effect from the day the profile is confirmed.

#### How do I update my profile on the app?

 Download one of the public transport payment apps from the app store on your smartphone (Moovit, Pango, Rav-Pass, Cello) and register for the service.

Rav-Pass







- 2. When registering, select **Young Adult Eligibility**.
- 3. You will be required to upload a copy of your ID.
- 4. You will receive confirmation that your profile has been updated within five business days. Please note that the benefit will take effect the day after the profile is confirmed.
- 5. Board the bus or train, scan the barcode and validate your journey.

12 Youth Eligibility





#### How do I update my profile on Rav-Kav?

- Through one of the apps HopOn and Ravkavonline, or by filling in an online form at ravkavonline.co.il or hopon.co.il.
- At the service booths and the Al-Hakav service centers all over the country. You can find the nearest booth or service center at pti.org.il or contact the call center at \*4515.
- 3. You will receive confirmation that your profile has been updated within five business days. Please note: the benefit will take effect the day after the profile is confirmed.

#### What documents are required?

A copy of your ID or driver's license indicating your date of birth.

#### Individuals with disabilities and those eligible for National Insurance benefits

Individuals with disabilities and those eligible for National Insurance benefits are currently entitled to a 50% discount on stored value loading, single rides, and all monthly passes.

#### **Evacuees**

Your rights, as determined by government decisions, remain in effect.





#### How to pay on public transport

#### Payment via an app:

1. Download one of the public transport payment apps from the app store on your smartphone (Moovit, Pango, Rav-Pass, Cello) and register for the service.

Pango







- 2. When boarding the bus, scan the barcode sticker with the app.
- 3. Select your destination.
- 4. The charge is made at the end of each month based on the credit loaded onto the app, covering travel from the 25th day of the month until the 24th day of the following month. The charge is calculated based on your trips and applicable discounts.

#### Don't want to commit in advance?

Payment via the app will free you from calculations and planning in advance – you only pay for actual usage.

#### Payment using the Rav-Kav Card:

#### Do you have a Rav-Kav card?

- **1. Profile update** to benefit from discounts, you need to update your passenger profile.
- 2. Not eligible for a discount? Proceed to the next section!
- **3. Uploading a travel contract** upload and pay for the travel contract that best suits your needs: Hofshi-Hodshi, Stored Value (uploading money onto the card, payment for each individual journey, etc.).





#### Don't have a Rav-Kav card?

There are two ways to obtain a new card:

- 1. Order a Rav-Kav card and have it delivered via the online form at ravkavonline.co.il or hopon.co.il or via the HopOn and Ravkavonline apps.
- 2. At the Al-Hakav service centers all over the country. You can find the nearest booth or service center at pti.org.il or contact the call center at \*4515.

#### How do I add credit to my Rav-Kav card?

- 1. First of all, you need to select the travel contract that best suits you, based on how frequently you travel e.g., Hofshi-Yomi Daily Pass, Hofshi-Hodshi Monthly Pass, or a Stored Value contract, meaning you add credit to your card to pay for single trips.
- 2. Upload the contract type/add the desired credit to your card at ravkavonline.co.il or hopon.co.il, or via the apps.
- 3. Use the services of charge stations, available in thousands of businesses all over the country and at the Al-Hakav service centers. To find a list of charge stations, go to pti.org.il.

#### Payment via credit card:

On Dan buses, payment can be made by credit card, smartphone or smartwatch. Please note that credit cards may be used for single trips only. This payment method does not support transfers within the 90-minute period, combined train travel, or the application of eligible discounts.

For more information scan the barcode



# Because You Deserve Transportation Justice

Eligibility calculator and profile update



For more details, call \*4515



